

# TITAN

C O N S U L T I N G



## INSIGHTS



### SECURITY, TESTING, OR GOVERNANCE PROBLEMS WEIGHING YOU DOWN?

#### Titan's SAP Fractional Consulting Lightens Your Load!

Is your open architecture, compliance, and disruption getting too complex for your IT team to manage? The PowerPoint looked easy, but getting all the work done is not.

You have core infrastructure and administrative activities that your Basis team performs, but do they have the time or skill set to perform all the tasks when needed? Failure to complete the tasks can result in expensive and messy consequences.

#### Where does Fractional Consulting fit it?

Titan's Fractional Consulting Services can ease the stress, worry, and frustration of missed or delayed tasks. These technical tasks may not take up much time individually, just a few hours here and there. But when you add them up, they require coordination, specialized skills, and often must be completed at the expense of core, mission-critical activities.

Our fractional consulting services are short-term engagements focused on delivering specific results. For example, one client needed help upgrading their security protocols – SSL (Secure Sockets Layer) and TSL (Transport Layer Security).

Security protocols like SSL and TLS, used by software vendors such as SAP and Salesforce, have certificates that expire on a set date and require updating. These updates occur infrequently, and for managers or administrators, they may be a secondary priority despite their high importance. If you don't perform these tasks regularly, it can take much longer than the few hours it would for someone experienced.

Titan provided a Senior Consultant who completed these updates, along with other cleanup tasks, in just a couple of days. For the client, it was much easier to bring in an experienced consultant to handle the work, reducing stress and guaranteeing results.

Another client survived an internal audit, and the report disclosed numerous violations in their user roles. The audit report identified elevated risk violations that required immediate

remediation within 60 days. Most consulting service providers and consultants avoid short-term, high-intensity projects due to the risks involved and the challenge of finding the right expert.

At Titan, we recognize that these are typical events that occur in your business and we have a solution to help you – that is what we do, help our clients solve problems.



Our solution to this situation? We brought in a Senior GRC and Security Roles Consultant who helped resolve the high-risk violations. He worked remotely full-time for two weeks, addressing the most pressing issues. For the following four weeks, he shifted to a part-time role, serving as an advisor, counselor, and hands-on problem solver.

The client met the 60-day deadline required by the auditors, which earned credibility with both Executives and IT Management.

#### Titan Delivers the Right Help, When You Need It!

Fractional services aren't just for emergency situations – though that's often when clients need them most. We also support short-term planning and working sessions to address specific needs. One example is Test Data Migration (TDM), which is a growing concern for many clients. As ERP landscapes evolve in complexity and volume, creating a timely, cost-effective test environment becomes more challenging.

It is not uncommon for a manager to spend weeks or months cleaning up orphan transports in the Test/Quality environment. Getting your Test Data Migration Systems (TDMS) strategy aligned is another area where Titan can streamline your RUN phase of operations.

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One client was feeling this pressure after a few mishaps, including unexpected downtime caused by incomplete testing data. (Yes, it happens to other companies too.) They realized their TDMS practices needed improvement – spending weeks to prepare for a weekend shutdown just wasn't an efficient way to support the business.

We prepared a 2-day workshop to identify where improvement opportunities existed. Topics evaluated during the workshop included:

- Current landscape with an overlay of critical business processes
- Current TDMS tools
- TDMS Governance Policies and Practices
- Benchmarking Activities and Effort
- Current Metrics and Expectations



The result of the workshop identified the strengths and weaknesses of the current model. It also included a list and timeline of opportunities and investments, such as TDMS tools, critical test scenarios, and areas for improvement and cost reduction. The final stage of the workshop was to implement the recommendations and develop new benchmarks.

### **Where do fractional consulting services work effectively to reduce risk, worry, and frustration?**

Our clients tell us that our Fractional Consulting Services take the weight off and help:

- Offload complicated, high-risk tasks
- Complete infrequent but critical activities
- Supplement service level tasks when the backlog is too great!

### **Next Steps:**

If you are interested in learning how Titan's Fractional Consulting Services can streamline your operations, help you get more work done, or drive changes in your current processes, contact your Titan Sales Director or visit our website at [titanconsulting.net](http://titanconsulting.net) to get in touch with us.