

# TITAN

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## INSIGHTS



### EASYAPPS SERIES: EASYHR

#### THE ULTIMATE HR MOBILE APP

Balancing production efficiency with numerous other business tasks can be overwhelming, especially when considering the employee HR experience. In this white paper, we explore how Titan Consulting's mobile app, easyHR, serves as the ideal solution for managing HR needs. Through a real-world scenario, we'll demonstrate how easyHR enables businesses to seamlessly integrate data from multiple sources, empowering employees with easy access to their benefits.

– Warren Norris, Managing Partner

#### Sound familiar?

Service and support requests were burying the HR department. The backlog was a major frustration for employees and management. HR was desperately trying to keep up with many repetitive requests, such as "how many vacation hours do I have?" and "I am getting married, how do I change my benefits?" from employees.

Like many manufacturers, the HR department was lean. Keeping track of over 8,000 employees on multiple shifts is not an easy task, and the HR associates were stretched past their limits with the thousands of recurring requests they had to respond to in a timely manner.

The idea of a kiosk was considered, but canned because it did not provide privacy and easily accessible training. Although the portal had the right information, users were only able to access the data from a PC due to the old technology design. **This is where we came in.**

#### The solution:

Our team of consultants helped the company create a self-service mobile environment that empowered their

employees to get timely answers to their important questions! Since our mobile app delivers information succinctly and is available for use from any smart device, this enabled employees and the HR team to effortlessly access recurring tasks.



The VP of HR spearheaded the initiative. The plant managers from the various locations were key stakeholders in the project. A key metric for their success was the reduced numbers of outstanding service requests and the ability to respond in a timely manner.

The VP was adamant about the mission and outcomes for the mobile app. They wanted to provide a "robust, scalable and intuitive mobile application that enabled fast, secure and convenient access to personal data."

To ensure the success and acceptance of the app, employees from all departments participated in the design of the first release, with the shop floor – where most employees worked – being the most heavily represented.

This scenario provides **just one example of how easyHR has proven itself as the ultimate HR mobile app.**

#### Features of easyHR:

Some of the functionality and features of the app include:

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- FAQ's and Smart Navigation: These are the mobile app wizards that walk the user through changes such as life events, banking information, etc.
- Payroll Information: This includes paystubs and timecards for both current and prior periods.
- Benefits Information
- Tardy Management

The Titan Mobile Framework allows the integration of data from multiple sources: SAP HR, ADP Payroll, and the Tardy Management system. Titan's mobile framework provides secure, easy-to-deploy mobile applications. It enables SAP and non-SAP applications for data integrity and modeling. Most importantly, the User Interface and Experience (UI/UX) enhances and encourages self-empowering applications that support transaction processing, analytics and reporting on smartphones, tablets, and PCs.



## Getting Started with easyHR:

**Are you ready to empower your employees with mobile applications?** Get in touch with us by visiting our website to see how Titan's Mobile Framework can support your business for HR, Sales, Finance, and Operations. Titan Consulting is here to guide you on the right mobile strategy for your company and help you get started on your Digital Transformation journey. Contact Warren Norris at 972.679.5183, or [warren@titanconsulting.net](mailto:warren@titanconsulting.net).